



we're small. we're private. we're personal.

My original criteria for Fitness Studio software was that it be easy to operate, for our trainers as well as part time front desk and back office staff. And that the vendor be available to answer questions and troubleshoot problems.

We did not have the luxury of an extended installation or learning curve. Volo's support during installation and start-up was exceptional! The Volo Team of professionals immediately understood our business so I didn't have to bring them up the learning curve as to our requirements. They provide on-line training, a help desk with training videos including screen shots that illustrate step by step instructions. Their support team was available via instant on-line chat as well as by telephone for the more complicated problems (and for us technically impaired owner/operators that is critical).

Me and my staff have taken advantage of Volo support on numerous occasions, and they must never sleep because there has always been someone available when we needed immediate answers!!

As our business grew, our needs expanded and when we needed custom tweaks and education on how to provide for changes in our business, they have been quick to react; saving us considerable time and money.

I highly recommend Volo would not like to do without them!

Please feel free to contact me regarding my very satisfying experience with Volo.

A handwritten signature in blue ink, appearing to read "Pat Bennett". The signature is stylized with a large, sweeping initial "P" and a horizontal line extending to the right.

Pat Bennett, Owner